



24th Annual Conference Schedule

DoubleTree by Hilton Charlotte City Center

Charlotte, NC

TUESDAY, JULY 30th

7:30-9:00am	Breakfast & Registration
9:00-9:30am	Welcome/Kickoff
9:30-10:30am	Keynote Address
10:45-11:45am	FTA Technical Assistance Center Resources: National Center for Mobility Management and its Partners
11:45am-1:00pm	Lunch (On Your Own)
1:00-2:00pm	Helping Customers Choose Which Type of Transit is Right for Them
2:00-3:00pm	Universal Mobility
3:15-4:30pm	MM-SAT Tool
4:30-5:00pm	Membership Benefits & Showcase
5:30-7:00pm	Networking Event

FTA Technical Assistance Center Resources: National Center for Mobility Management and its Partners

Presenter: Enjoli Dixon (National Center for Mobility Management)

The National Center for Mobility Management will present on innovative mobility management approaches and tools for travel training, along with insights into partner technical assistance centers funded by the Federal Transit Administration. Learn about free resources from the FTA Technical Assistance Center, applying for FTA TA center grant funding, field tools and software for enhanced training programs, support from Coordinating Council on Access and Mobility (CCAM) agencies, and strategies for coordinating transportation services in communities.

Helping Customers Choose Which Type of Transit is Right for Them

Presenters: Katie Garrity and Felisha Barbee (Regional Transportation Authority-Chicago)

With three different service boards providing a variety of options including fixed-route, on-demand, ADA Paratransit, and other options, it can be difficult and overwhelming to learn which type of transportation will get you where you want to go. RTA's Travel Training and Mobility Outreach teams assist customers in learning what options exist in their area, how to use the various modes of transportation, and how to pay for their trips. By taking a customer-centered approach, our teams provide customers with the tools they need to independently travel throughout our region.

Universal Mobility

Presenter: Enjoli Dixon (National Center for Mobility Management)

New mobility solutions have provided more options for the public to travel, and transit agencies have increasingly explored these options to enhance their services. Public transit and its riders must be at the center of this mobility ecosystem, and while these new mobility options hold great promise, deliberate planning and attention are needed to ensure that they are equitable and universally available. This resource defines universal mobility, offers insight into the importance of various universal mobility components, and provides recommendations and resources to promote universal mobility.

MM-SAT Tool

Presenter: Enjoli Dixon (National Center for Mobility Management)

The MM-SAT is the framework designed specifically for mobility management organizations and informed by best practices. This tool can be adapted or scaled to meet your organization's travel training program where it is currently positioned. Learn how to analyze your programming with the MM-SAT tools to enhance services in your area.

WEDNESDAY, JULY 31st

7:30-9:00am	Breakfast & Registration
9:00-9:15am	The Day Ahead
9:15-10:15am	Effective Curriculum for Tomorrow's Travelers
10:30-11:30am	Bridging Gaps: Building Equity into the Heart of Transportation Systems
11:30am-12:30pm	Safety First: Being, Keeping and Staying Safe while Travel Training
12:30-1:45pm	ATI Luncheon/Awards Ceremony
1:45-4:00pm	Transition to Transit
4:00-5:00pm	Annual Meeting & Raffle Drawing

Effective Curriculum for Tomorrow's Travelers

Presenters: Stephanie Rozanski, Lisa Kornegay, Matthew Rella and Kaila Kamlet (YAI)

With the ever-changing landscape of technology, we can prepare people for successful travel in a virtual setting, before diving into the complexities of independent travel in the community. The ability to navigate foot traffic, problem solve, and use coping mechanisms are foundational skills that can be explored. This workshop will give a comprehensive review of three travel training curriculums used during pre-travel, to instruct people with intellectual and developmental disabilities (I/DD) to travel safely and confidently on New York City public transit.

Bridging Gaps: Building Equity into the Heart of Transportation Systems

Presenters: Albert Johnson (The Greater Cleveland Regional Transit Authority)

Integrating diversity, equity, and inclusion (DEI) into travel training and transportation systems is not only a matter of social justice but also a practical approach to building stronger, more resilient communities. By prioritizing the needs of environmental justice communities and individuals within those communities, we can create a more inclusive society where transportation is a bridge to opportunity, not a barrier. This holistic approach to travel training and transportation planning can lead to systems that are equitable, accessible, and responsive to the needs of all citizens, paving the way for a more just and equitable future. This session will focus on bridging the gaps by incorporating DEI within mobility/ travel training to create a robust equitable program.

Safety First: Being, Keeping and Staying Safe while Travel Training

Presenters: TaMara Banks (Healthy Generations Area Agency on Aging)

This session emphasizes safety during travel training, covering personal safety, situational awareness, and preparedness for trainers and trainees. Topics include identifying risks, safety protocols, enhancing awareness, and planning for potential challenges to ensure a safe and effective training experience.

Transition To Transit

Presenter: TaMara Banks (Healthy Generations Area Agency on Aging) in collaborations with Charlotte Area Transit System (CATS)

This program focuses on assisting school age, graduating, or post grad students who have an I.E.P. or a specified post grad program how to successfully transition from utilizing school buses to the proper use of public transportation. We involve the parents, our public transit company, and the community by doing on-board games like a scavenger hunt or "I spy". ***Please wear comfortable shoes for this session**

THURSDAY, AUGUST 1st

7:30-9:00am	Breakfast
8:15-8:45am	Idea Café
9:00-9:15am	The Day Ahead
9:15-10:15am	The Benefits of Collaborating with Other Travel Training Programs
10:30-11:30am	Transit is More Than a Ride
11:30-12:00pm	Conference Wrap-Up

Idea Café

Presenter Raven Alexander and Meagan Greathouse (Association of Travel Instruction)

The Idea Café, where creativity meets strategy! We are hosting special session with the Association of Travel Instruction President and President Elect to discuss the association's future goals. Join us for stimulating conversations and innovative ideas over breakfast. Let's shape the future of our association together. ***Attendance to this session is optional**

The Benefits of Collaborating with Other Travel Training Programs

Presenters: Jeffrey Dennis and Melody Bundy (NJTIP @ Rutgers), Linda Rapacki (RideWise TMA)

Collaboration can help enhance training initiatives and create a more comprehensive learning experience for the populations we serve. Collaboration also leads to improved training outcomes, increased knowledge sharing, and enhanced networking opportunities. By joining forces with other travel training programs, we can leverage each other's strengths and resources to create a more robust and effective training ecosystem. This presentation will highlight strategies, benefits, and positive outcomes when travel instruction agencies/groups partner with other travel training organizations.

Transit is More Than a Ride

Presenters: Meagan Greathouse (METRO Regional Transit Authority) and Doraleen Taulanga (Utah Transit Authority)

We will delve into carefully crafted programs and support mechanisms, highlighting their pivotal roles in shaping enhanced customer experience through personalized interactions and vital resources, demonstrating that when in transit, we serve as a lifeline and providing more than just a ride. Additionally, we explore how peer-to-peer support serves as an asset in nurturing connections and cultivating lasting relationships, focusing on their significance in fostering thoughtful engagement and collaborative efforts with the goal of passengers thriving in today's landscape.